

General Information

Our hours of operation are 8 a.m. to 5 p.m. CST Monday through Friday. Powerhouse® Products is closed on weekends and all legal holidays. All orders for in stock merchandise will be shipped the same day they are received.

Powerhouse® Products
3402 Democrat Road
Memphis, TN 38118
Toll-Free: 1-800-872-7223
Local: 901-795-7600
Fax: 901-375-3430
www.powerhouseproducts.com

Ordering Information

Phone:

Call our sales department at **1-800-872-7223** if you have technical questions or wish to make a purchase. Please ask for a tech sales person. Specify any special shipping instructions at time of order.

Online:

Visit the Powerhouse® Products website to shop and order from our complete product line:

www.powerhouseproducts.com

We accept the following forms of payment:



Note: All credit cards are subject to a security check. C.O.D. shipments will be sent cashier check or money order only unless previous written authorization has been obtained. (There is a \$500.00 limit on C.O.D. orders)

Pricing Information

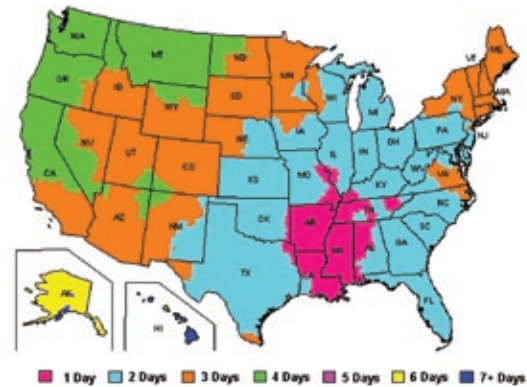
We strive to maintain catalog pricing; however, prices are subject to change without notice. You should always verify prices when ordering.

This catalog has been compiled to the best of our ability. We assume no liability for errors contained herein. It is the responsibility of the user / installer to ensure that the components are correct before installation. Powerhouse® Products reserves the right to make necessary changes in products it manufactures and markets at any time to meet demand or improve product performance. Except as noted, products in this catalog are not legal for sale or use on pollution-controlled motor vehicles. All manufacturers' names, numbers, symbols and descriptions are used for reference purposes only, and it is not implied that any product listed is the product of these manufacturers or approved by any of these manufacturers. Any reproduction or use of this catalog in whole, or in part, is strictly forbidden without written permission from Powerhouse® Products.

Shipping Information

We offer all levels of UPS and FedEx shipping. All orders will be shipped via FedEx Ground Service unless otherwise specified at time of order. Consult the map below to determine approximate shipping transit times (exclude weekends and holidays). Next Day, 2 Day, 3 Day and Saturday delivery services are also available. We recommend payment by credit card to avoid C.O.D. charges and simplify delivery. Overseas, APO and FPO orders must be paid in advance (including shipping charges), and will be shipped via the most economical method unless otherwise requested.

Approximate FedEx Transit Days



Damaged Merchandise

Any claim for damage must be made to the freight carriers. Do not return damaged merchandise to Powerhouse® Products unless requested to do so. Please contact us if you need assistance.

Merchandise Returns

If for any reason you are dissatisfied with any purchase you have made from us, you have 90 days from shipment date to return the item for a full refund. You must call our office for prior approval and receive an Authorization Number before returning any merchandise. All returns must be shipped prepaid and insured. Refunds will be made only if product is new and in saleable condition (open or missing packaging is acceptable). See our product warranty section regarding returns of defective merchandise.